



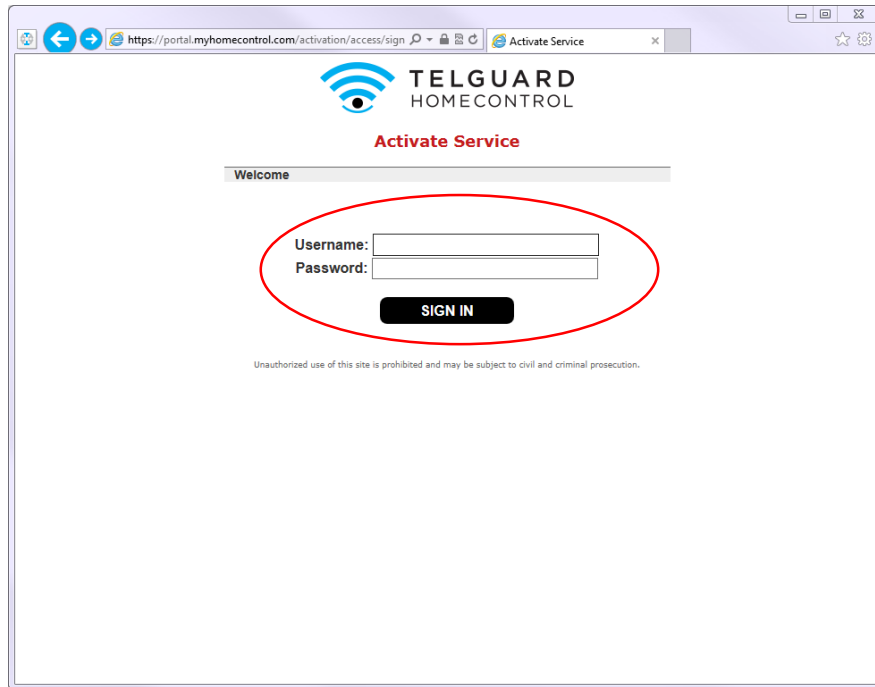
INSTALLER'S GUIDE

Activating a DSC Self-Contained System with no
Gateway for HomeControl Service (Impassa)

Topics:

1. [Activation Portal](#)
2. [Provisioning Error](#)
3. [Camera package *NEW*](#)
4. [Finishing the installation](#)
5. [Setting the zones](#)

1. Go to the activation portal:
<https://portal.myhomecontrol.com/activation/access/signin.jsp?&partner=telular>
2. Type in your installer credentials and click **SIGN IN**.



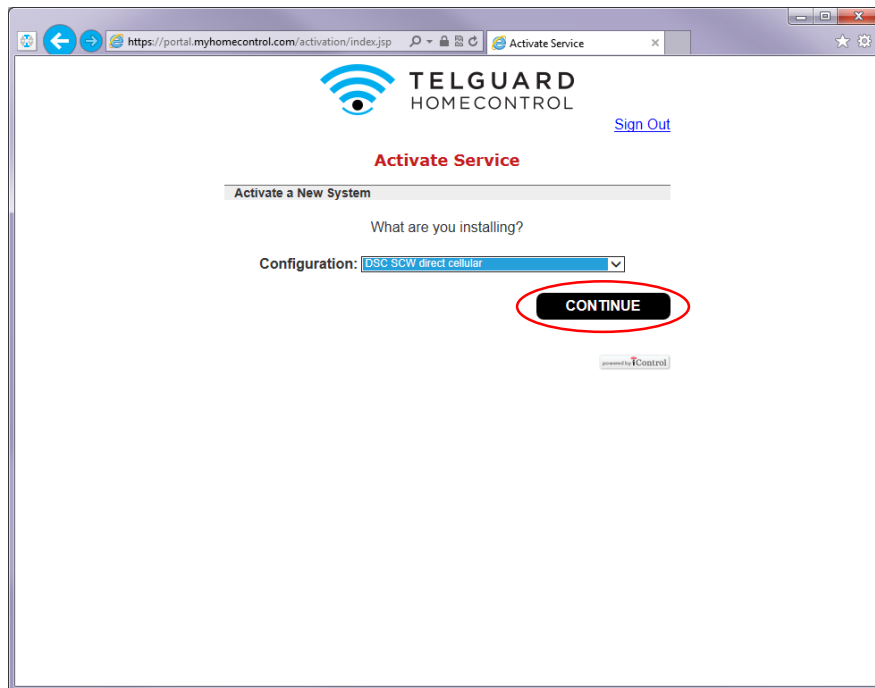
The screenshot shows a web browser window with the URL <https://portal.myhomecontrol.com/activation/access/signin.jsp?&partner=telular>. The page features the Telguard Homecontrol logo at the top, followed by the heading "Activate Service". Below this is a "Welcome" message. The login form consists of two input fields: "Username:" and "Password:", both of which are highlighted by a red oval. A black "SIGN IN" button is positioned below the password field. At the bottom of the page, a small disclaimer states: "Unauthorized use of this site is prohibited and may be subject to civil and criminal prosecution."

3. Click **CONTINUE**.



The screenshot shows the same web browser window, but the page has advanced to the next step. The "Sign Out" link is now visible in the top right corner. The "Activate Service" heading remains. Below the "Welcome" message, the text "Click Continue to install a new system." is displayed. A black "CONTINUE" button, highlighted by a red oval, is located below this text. A small "powered by iControl" logo is visible at the bottom right of the page.

4. Choose the right configuration for the type of installation you will be doing:
 - a. **DSC PowerSeries direct cellular:** This option will be used for PowerSeries systems (PC1616, 1832, or 1864) connected to a 3G2060R Cellular communicator or a TL2603GR Dual-path communicator not using the C24-HUB. The SIM card number is required for activation. Furthermore, the SIM needs to be provisioned for the same service (Interactive over cell with no gateway) prior to starting the activation process.
 - b. **DSC SCW direct cellular:** This option will be used for Self-Contained panels (Impassa) connecting through a 3G2055 Cellular communicator. The SIM card number is required for activation. Furthermore, the SIM needs to be provisioned for the same service (Interactive over cell with no gateway) prior to starting the activation process.
 - c. **DSC PowerSeries 16/32/64 with External Gateway:** This option will be used for PowerSeries systems that are connected to the C24-HUB (either using the IT-230 RS-422 Interface module or a properly provisioned cellular communicator). The Activation Key (located on the underside of the hub) is required for activation. If pairing this system with a Cellular communicator, the communicator needs to be properly provisioned (Interactive over gateway).
 - d. **DSC Impassa/SCW with External Gateway:** This option will be used for Impassa panels connected to a C24-HUB. The Activation Key (located on the underside of the device) is required for activation. If pairing this system with a Cellular communicator, the communicator needs to be properly provisioned (Interactive over gateway).
5. For this example, we are installing an Impassa with no HUB, so we will choose **DSC SCW direct cellular**.
6. Click **Continue**.



The screenshot shows a web browser window with the URL <https://portal.myhomecontrol.com/activation/index.jsp>. The page features the Telguard HomeControl logo and a 'Sign Out' link. The main heading is 'Activate Service'. Below it, there is a section titled 'Activate a New System' with the question 'What are you installing?'. A dropdown menu labeled 'Configuration:' shows 'DSC SCW direct cellular' as the selected option. A red circle highlights the 'CONTINUE' button. At the bottom, there is a small 'powered by iControl' logo.

7. Enter the **SIM ID** (20-digit number with no letters, usually starts with an 89).
8. Click **CONTINUE**.

TELGUARD
HOMECONTROL

[Sign Out](#)

Activate Service

SIM ID

SIM ID:

GO BACK CONTINUE

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9. If the SIM was not properly provisioned, you may get an error message like the one below. Make sure the Cellular service is properly provisioned and the GSM restarted—if necessary—before retrying.

TELGUARD
HOMECONTROL

[Sign Out](#)

Activate Service

SIM ID

Failure creating site: (1.43-IDS_INITIALIZE_FAILED). Try again and if the problem persists, contact Support.

SIM ID: 814104255252893417

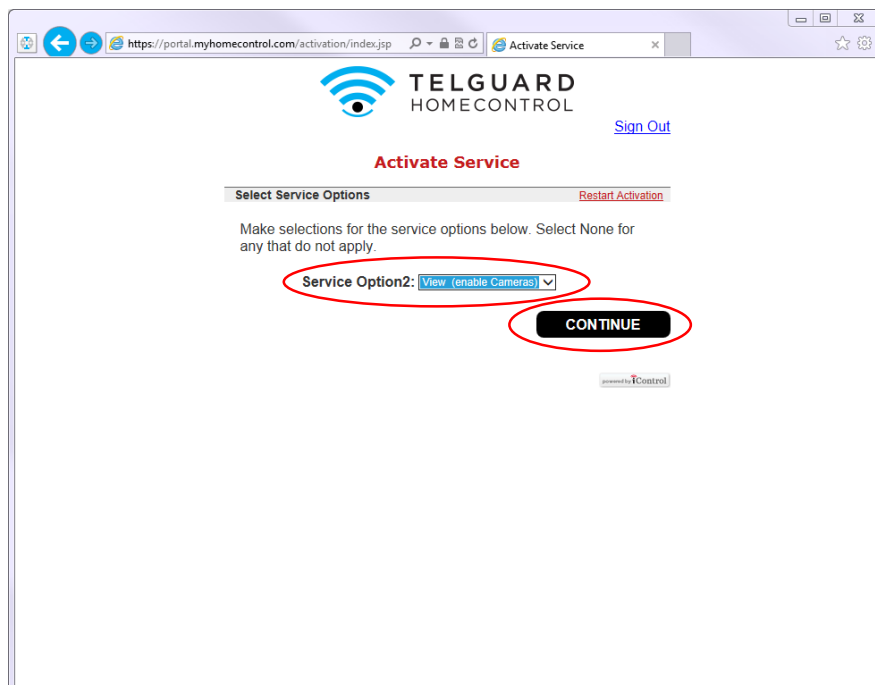
GO BACK CONTINUE

powered by TControl

10. The activation process will begin, it may take several minutes for the first test to conclude. The only thing that can be done at this point is wait.



11. When the initial step is successfully completed, you will have to select a service option :
- a. **None**: It will only allow interactive functionality but no camera access.
 - b. **View (enable Cameras)**: It will allow the panel to have interactive functionality plus the ability to add TGHC-CAM1 cameras (up to 10)
12. For this example, we will choose **View (enable Cameras)**. Click **Continue**.



13. Shortly thereafter, you should get to a page that asks you to create a new username account, or use an existing username.
14. Clicking on **CREATE NEW ACCOUNT** takes you to a page to create a new username.



Activate Service

Sign Out

Restart Activation

New user? Or Already a user?

Create a user account to provide web and mobile access to the system.

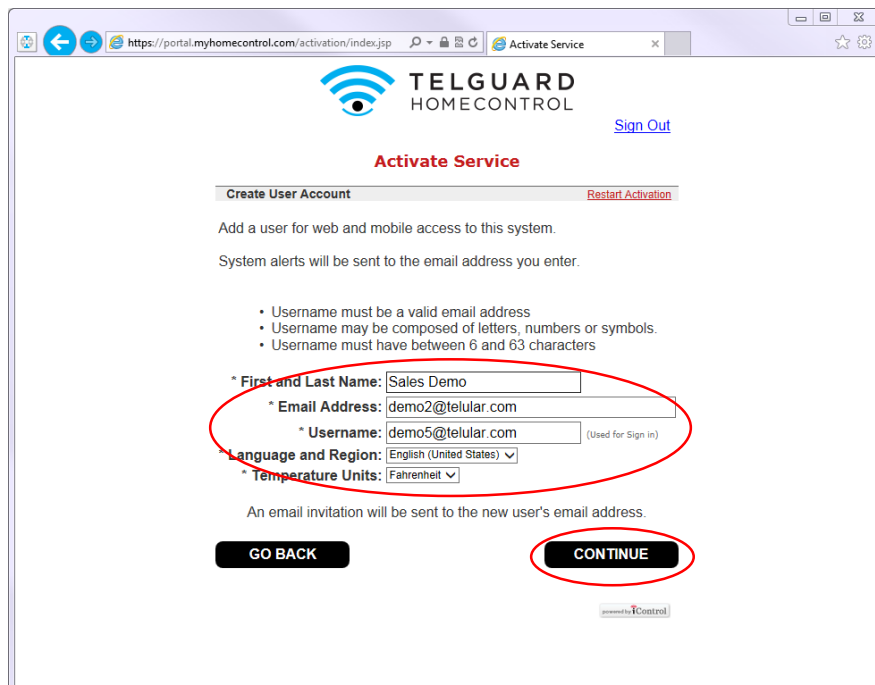
Enter the Username for the site owner.

Username:

CREATE NEW ACCOUNT **CONTINUE**

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- a. In this page, you will enter information pertaining to your end-user.
15. Click **CONTINUE**.



Activate Service

Sign Out

Restart Activation

Create User Account

Add a user for web and mobile access to this system.

System alerts will be sent to the email address you enter.

- Username must be a valid email address
- Username may be composed of letters, numbers or symbols.
- Username must have between 6 and 63 characters

* First and Last Name:

* Email Address:

* Username: (Used for Sign in)

* Language and Region:

* Temperature Units:

An email invitation will be sent to the new user's email address.

GO BACK **CONTINUE**

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16. If it all checks out, you should be taken to a page where you can configure settings specific to this site (site name, time zone, access code, etc.)
17. Click **Continue**.

https://portal.myhomecontrol.com/activation/index.jsp

Activate Service

TELGUARD
HOMECONTROL

[Sign Out](#)

Activate Service

Site Information [Restart Activation](#)

Enter the following additional information required to complete this installation.

* Site Name: Sales Demo Home
(Example: Smith Home)

* Time Zone: (GMT-05:00) Eastern (US & Canada)

* Zip/Postal Code: 30339

* Country: United States

* Security Panel Access Code: ●●●●
(Note: This must be a valid code that is used to arm and disarm the security panel.)

* Re-Type Access Code: ●●●●

* Central Station ID: NotNeeded

* External Account ID: NotNeeded

Note: Setting the time zone may cause the system to restart when you click Continue.

CONTINUE

18. You will be redirected to a confirmation page.
19. Click **Go To Portal**.

https://portal.myhomecontrol.com/activation/index.jsp

Activate Service

TELGUARD
HOMECONTROL

[Sign Out](#)

Activate Service

Service Activated

Service for this site has been successfully activated. Click the button below to sign in to the web portal as an Installer user.

Once signed into the web portal, you can continue the installation. Refer to the Installation Guide for instructions.

GO TO PORTAL

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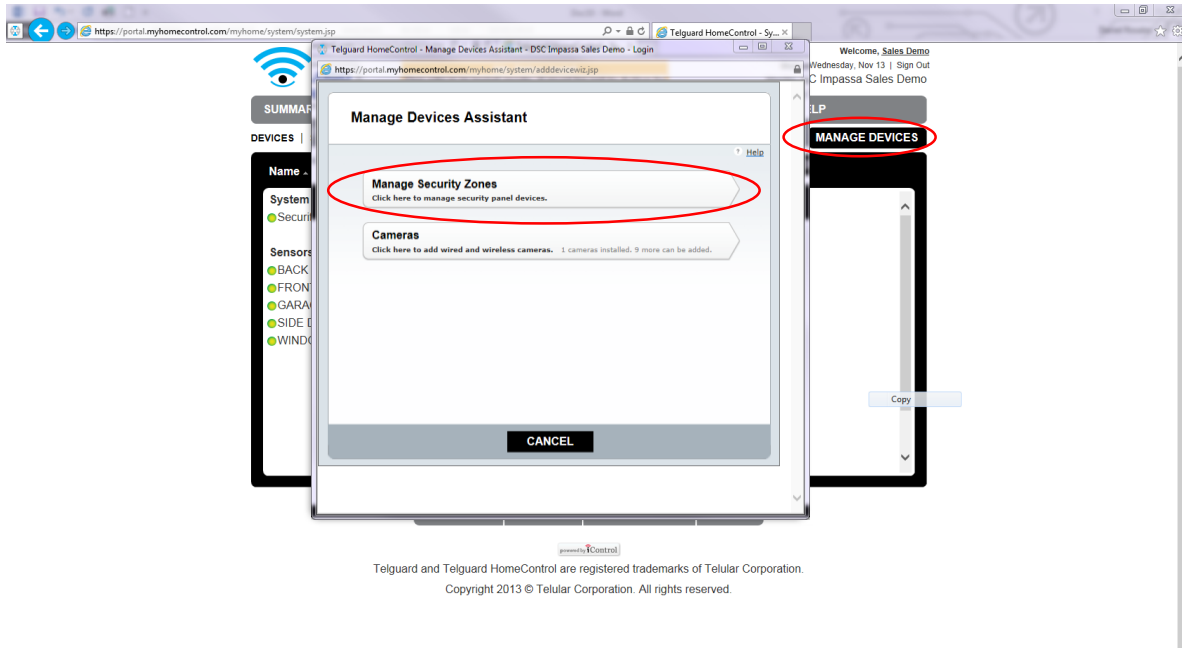
20. Enter your installer credentials. Your customer's username will be pre-filled.
21. Click **SIGN IN**.

The screenshot shows a web browser window with the URL <https://portal.myhomecontrol.com/myhome/access/signin>. The page features the Telguard HomeControl logo at the top. Below the logo, the text "HomeControl Sign In" is displayed. There are three input fields: "Username:" with the value "demo5@telular.com", "Installer Username:" with the value "demo1_inst", and "Installer Password:" with masked characters "*****". A red circle highlights the "SIGN IN" button. Below the button, there is a link that says "Switch to Customer Sign In Screen". At the bottom of the page, there are links for "TELGUARD" and "PRIVACY". A disclaimer at the bottom states: "Unauthorized use of this site is prohibited and may be subject to civil and criminal prosecution."

22. After validating the credentials, you will get to the installer's portal of the site. This is where as an installer you will test the settings, and add cameras as needed.
23. To add devices go to the **SYSTEMS** tab.

The screenshot shows the installer's portal dashboard. At the top, there is a navigation bar with the Telguard HomeControl logo and a "Site Status: Install" indicator. A message states "demo1_inst is accessing site as demo5@telular.com". The navigation bar includes tabs for SUMMARY, HISTORY, ALERTS, AUTOMATIONS, SCHEDULES, SYSTEM (highlighted with a red circle), and HELP. The main content area is divided into several sections: "SECURITY" with "ARM AWAY" and "ARM STAY" buttons, "CAMERAS" with the text "No cameras installed.", "TODAY'S SCHEDULE" with the text "None scheduled for today.", and "NOTABLE EVENTS" with a list of events including "Master Code was changed by Sales Demo". At the bottom, there are links for "TELGUARD", "PRIVACY", "TERMS OF USE", and "ABOUT". A footer note states: "Telguard and Telguard HomeControl are registered trademarks of Telular Corporation. Copyright 2013 © Telular Corporation. All rights reserved."

24. From the **SYSTEM** menu, you can click on **MANAGE DEVICES**.
- a. A window will pop up that will allow you to add cameras and manage security zones.



25. The last step of a basic installation is to make sure that your zones are properly learned in.
- a. Do a Zone Label Broadcast from the panel. This should force the zone names to show up in the system.
- i. Go into programming
- i. Enter [992] [*]
26. After the zone labels have been broadcasted, you can set the zone types in the HomeControl system.
27. Click on **Manage Security Zones**.
28. Select the device type for each one of your zones. Click **CONTINUE**.

Security Zone Assistant - Windows Internet Explorer

https://admin.myhomecontrol.com/myhome/wizard/hwZonesManager.jsp

Manage Zones

Step One
Select Device Types

Step Two
Done

Select Device Types

All devices must have a Device Type selected before continuing.

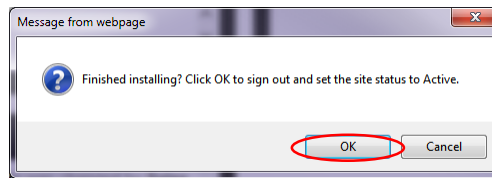
Zone #	Name	Device Type
1	Front Door	Door/Window Sensor
2	Back Door	--Select--
3	Garage Door	--Select--
4	Side Door	--Select--
5	Motion	--Select--
6	Bedroom Window	--Select--
7	Master Window	Door/Window Sensor
8	Kitchen Window	Door/Window Sensor
9	Zone 09	Single-Button Silent Panic
10	Zone 10	Single-Button Silent Panic

CANCEL **CONTINUE**

29. When you're done adding all devices and cameras, and tested all settings, click **Set Site to Active** (top of the page)
- a. This will make the site accessible to the end-user.



30. Click **OK**.



31. Installation is complete.

